



Samantha Kourtis, Managing Partner at [Capital Chemist Charnwood](#) shares her story & fond memories while she's been a part of the Capital Chemist family.

Prior to working with the Capital Chemist Group, Samantha worked for large pharmacy chains and independent pharmacies. Samantha was initially attracted to the Capital Chemist Group because all stores are locally owned and managed. Samantha understood the group ethos to be locally owned pharmacies caring for their local community.

"We are so entrenched in our local community, it gives Capital Chemists the power to make a difference in action, not just talk about it".

Samantha's journey started when she joined the group working as an employee. She quickly realised she wanted to be more involved in the group and aspired to become a managing partner who could connect with her local community. This was close to Samantha's heart as she grew up in Charnwood and started coming to the pharmacy when she was 6 years old.

5 years ago, Samantha became a partner at Capital Chemist Charnwood. Every day her drive to work 'feels like coming home.' The families that she grew up with are still around and she's able to support the local school that she went to as a child.

"That's the connection that our pharmacies have with our communities. Become a provider of health care to our people and have our finger on the pulse when it comes to the needs of our community. Whoever came up with our tagline 'we know what matters', was right on the money."

Samantha commented that as a result of each of the stores being locally owned and managed, it gives autonomy to make changes to local healthcare that bigger chains can't facilitate.



“I refer to Roger and Gary as the Grandfathers of the group. Gary and Roger have instilled in the group culture of what community means to them and have handed down their community minded values through generations. They train us to be respected business people in our community who are philanthropic, generous and support people in need. It’s not just about dispensing medications.”

Samantha feels like she’s worked above and beyond the role of a pharmacist, with a dedicated interest in community health. Her observation of the group and her staff directly is that they are generous and mindful of people in need, outside of their typical job description.