



We cornered Glenda Jones, Retail Manager at Capital Chemist Kingston for her reflection of her time with the group.

Six and a half years ago Glenda relocated to Canberra from Tasmania with her husband. They arrived on a Monday and she started working at Capital Chemist Kingston the next day. Her first day at work was also the Kingston's two-yearly industry standards QCPP accreditation assessment day.

"We were in the middle of accreditation the day I arrived. I was straight in at the deep end but I wouldn't have it any other way."

This attitude is typical of Glenda's dedication and commitment. She works tirelessly to ensure the smooth operation of the pharmacy and to support the health needs of their customers. Glenda has worked enthusiastically to raise money for Soldier On, Alzheimers ACT, Cancer Council Relay for Life and Love Your Sister – all charities supported by Capital Chemist Kingston. Love Your Sister is a cause particularly close to Glenda, as she was able to assist Connie Johnston personally with her in-pharmacy care.

"I love the work we get to do for the community through charity events and fundraisers. It makes it all worthwhile."

Glenda is a big believer in teamwork and she works hard to develop a strong commitment amongst the staff to build a solid team.

"I love and appreciate the way that the staff is always willing to pull together and support each other. They are a constant and encouraging demonstration of what we can achieve if we are a team. We are well supported by our fantastic Capital Chemist Head Office Team. Tess and Lisa are always on the end of the phone to help out and when we need it."